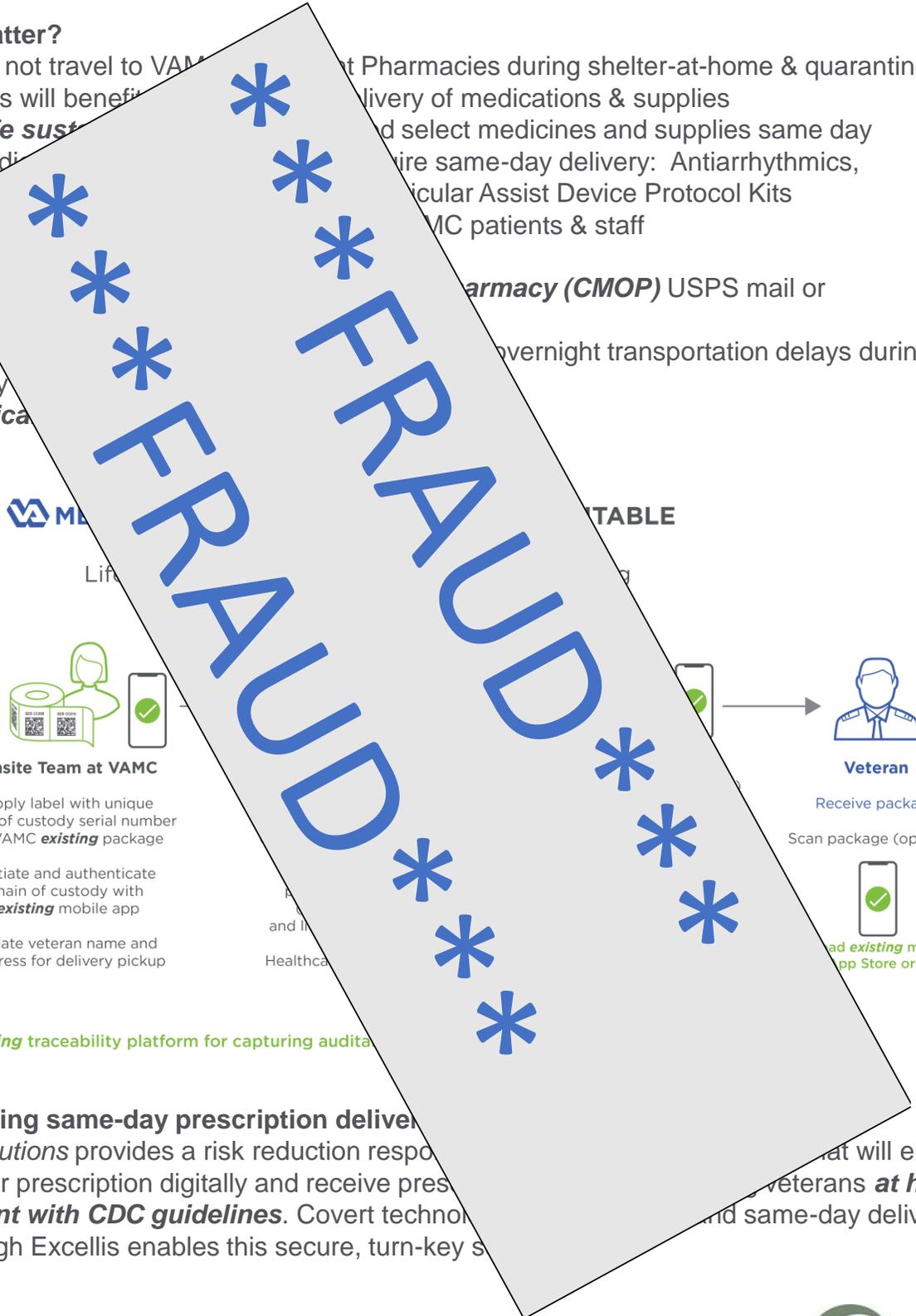




"VA MEDS NOW" Secure Same-Day Delivery Service for Vulnerable Veterans in COVID-19 Hotspots

Why does this matter?

- Veterans should not travel to VAMC during shelter-at-home & quarantine period – veterans will benefit from delivery of medications & supplies
- Veterans with **life sustaining** conditions need select medicines and supplies same day
- Examples of medications that require same-day delivery: Antiarrhythmics, Anticoagulants, Insulin, and Particular Assist Device Protocol Kits
- Home delivery for VA Medical Center patients & staff
- Aligns with VA's commitment to providing care to veterans
- Complements existing services such as Pharmacy (CMOP) USPS mail or overnight delivery
- Ensures timely medication delivery during the crisis – 1-day delivery
- **Delivery of critical medications**



Uniquely addressing same-day prescription delivery, Excellis Health Solutions provides a risk reduction response that will enable a veteran to fill their prescription digitally and receive prescriptions **at home, safe and compliant with CDC guidelines**. Covert technology and same-day delivery consolidated through Excellis enables this secure, turn-key service.

VAMC COVID-19 "HOTSPOTS"



"VA Meds Now"

- 4-week cycle
- Existing
- Cloud
- Secure
- Real-time
- On-site team
- One-call for 24

'key' full-service offering which includes:

- **FAST roll-out to other VAMCs**
- **Cloud** solutions and data storage
- **Secure** **package traceability**
- **Real-time** arrival, driver name & vehicle license plate
- **On-site team** ensures VAMC staff continue focus on providing

FRAUD



e-
track
auth

barcode to create a **unique and**
digital traceability and
accuracy of veteran information.



Interoper
ensures th

Technology: Connectivity layer
private and secure.



VA Outpatie
packaged from
outside of the v
location. **Original**

team member picks up Rx
fingerprint label onto the
pickup and drop-off
with the unique identifier.



Trusted Delivery S
label to confirming ge
the unique identifier.

the e-Fingerprint
to associated with



Veteran Home Delivery
Fingerprint label, and take
and confirms geo-location o

scans e-
s end of route



Veteran Confirmation & Eng
prescriptions delivery using the
engagement as well. With a simp
about the product and can engage

authenticate
ation

**FILLING
PRESCRIPTION GAP**

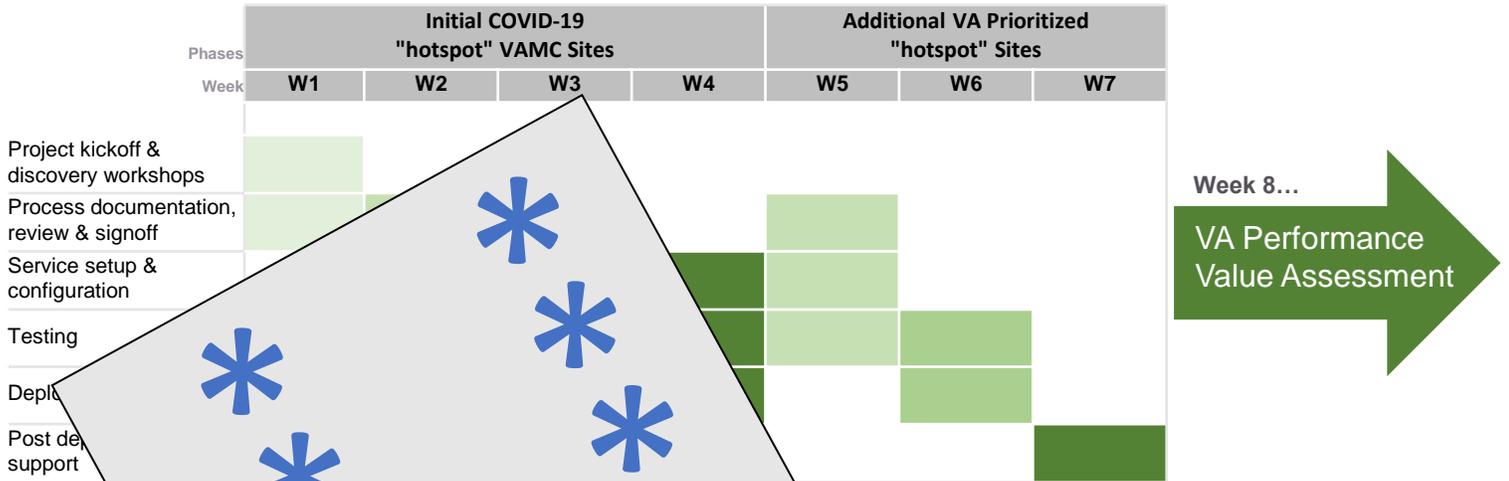


Secure digital authentication
time chain of custody, roll-
training and support service

"VA MEDS NOW" Secure Same-Day Delivery Service for Vulnerable Veterans in COVID-19 Hotspots

Proposed Timeline

2020



Initial

4-week go-live for Initial VAMC COVID-19 Hotspots

VAMC COVID-19 Hotspots [determined by VA]

Additional VA Prioritized "hotspot" Sites

1-week go-live for Additional VAMC sites

COVID Hotspots [determined by VA]

Deployment

Deployment, testing, and support

*Possible VAMC Sites:

New York:

- Brooklyn VA Medical Center
- Manhattan VA Medical Center
- St. Albans VA Medical Center

New Jersey:

- East Orange VA Medical Center
- Lyons VA Medical Center

Washington:

- Seattle VA Medical Center
- American Lake VA Medical Center

COVID-19 cases:

VA Medical Center
 VA Medical Center

Medical Center

Center, Jacksonville
 Medical Center

Digital transformation delivers superior service to the veteran experience through...
 levels of **customer service**,
 ~ VA Office of Information Technology [va.gov](http://www.va.gov)